

# THE BEST JUST GOT BETTER

The Jabra logo is displayed in a bold, black, sans-serif font on a bright yellow rectangular background.

**INTRODUCING THE BIZ 2400 II, THE LATEST VERSION OF OUR BIZ SERIES WITH THE CLEAREST, MOST COMFORTABLE CONVERSATION YET.**

## **THE BEST JUST GOT BETTER**

The Jabra BIZ 2400 headset series was developed with one goal in mind: to be the world's best corded contact centre headset. Today, the Jabra BIZ 2400 II has been improved to include ultra noise-cancellation and acoustic shock protection, extra padding for additional comfort on headband, as well as the industry's only unbreakable 360 swiveling boom and Kevlar-reinforced cord – to suit the most demanding environments.

## **MAKE SURE YOUR CUSTOMER ONLY HEARS ONE AGENT AT A TIME**

Jabra's BIZ 2400 II is designed to deliver best-in-class audio performance, no matter how loud your environment is. An enhanced ultra noise-cancelling microphone than its predecessor, the Jabra BIZ 2400 II filters out ambient noise better than ever, so all your customers can hear is their conversation with your agent – nothing else. Now with enhanced speakers, your agents can hear your customers better than ever before – offering a superior customer experience and faster call resolution.

## **BUILT TO KEEP WORKING – NO MATTER HOW MUCH PUNISHMENT IT TAKES**

Jabra's BIZ 2400 II is built to last – no matter how challenging the environment is. Only the Jabra BIZ 2400 II has features like Kevlar reinforced cords, gold plated contacts and an unbreakable 360 degree FreeSpin boom that ensures it can stand up to the most demanding environments.

## **COMFORT MEANS PRODUCTIVITY**

A comfortable agent is a happy, productive agent. With luxury ear cushions and additional headband padding; ensure your agents stay more comfortable and productive, for longer. Larger ear cushions in leather or foam are available as an accessory for personalised comfort and fit. The BIZ 2400 II is available as a duo headset or as a mono headset with a 3-in-1 wearing style, with neckband, headband and ear-hook option for added flexibility and personalised fit.

## **EASY INTEGRATION WITH EXISTING TELECOMS SYSTEMS**

No matter which deskphone or softphone you are using, the Jabra's BIZ 2400 II will seamlessly integrate into your environment. The Jabra BIZ 2400 II is a smart choice no matter what telecoms system you're using today or tomorrow. Purchase any connectivity cord for the device you need to connect the BIZ 2400 II to.



## **WORKS WITH**



**LEARN MORE**  
[JABRA.CO.UK/BIZ2400II](http://JABRA.CO.UK/BIZ2400II)

Below is a list of features that are available as standard on every QD variant of the BIZ 2400 II

### JABRA BIZ 2400II PRODUCT BENEFITS



#### PeakStop™

*Safe sound and superior hearing protection*

PeakStop technology immediately removes potentially harmful loud sounds or tones before they reach your ears and keeps the sound level within the safe range to protect your hearing



#### Talk in Comfort

*Be kind to your ears*

Assure total comfort with a wide range of styles that match your individual needs and personal fit requirements. Our light, ergonomically designed frames along with soft ear cushions, adjustable headbands and microphone boom will guarantee that your headset will be comfortable all day long.



#### HD Voice

*High quality audio for crystal clear conversations*

Enjoy high-definition sound with HD Voice and get crystal clear conversation. You get life-like, vibrant conversations where you can focus on the content and don't have to struggle to understand what the person on the other end of the line is saying.



#### Noise-Cancelling Microphone

*Reduces unwanted background noise*

Noise-cancelling microphones reduce unwanted background noise and are ideal in crowded and noisy, open office environments. Ultra noise cancelling variant is available.



#### Air Shock Microphone

*Reduce unwanted "pops" for better call quality*

When the microphone is close to the mouth of the user, there is a risk of respiratory noise. To reduce it, the microphone is designed aerodynamically and with many small holes instead of a larger hole. In addition to this, foam is included on the inside of the microphone. Overall, it reduces the penetration of air shocks to the microphone, which optimises the call quality.



#### Multi-device Connectivity

*Manage all your calls from one single headset*

You can purchase a variety of connectivity cords to connect your BIZ 2400 II to your smartphone or deskphone with ease, whichever device you choose to use for each call.



#### Jabra FreeSpin™ Boom

*Reduces likelihood of breaking during adjustment*

With Jabra's FreeSpin boom you can rotate your boom a full 360 degrees. This lets you adjust your boom positioning so that it's always exactly where they need it – without having to worry about breaking it.



#### Kevlar® Reinforced Cords

*Increased toughness for enterprise-class durability*

Jabra headsets with Kevlar-reinforced cords feature the same material used in anti-ballistic bullet-proof vests. This means cords that withstand more strain are more durable than alternatives – all of which lowers the total cost of ownership.

Below is a table of all the item numbers available for the QD BIZ 2400 II and the wearing style and features that depend on each variant.

### JABRA BIZ 2400 II SERIES OVERVIEW – QD VARIANTS

| Item Number      | Ultra Noise-Cancelling | Noise-Cancelling | Mono | Duo | 3-1 wearing style | Unify | Full Wideband |
|------------------|------------------------|------------------|------|-----|-------------------|-------|---------------|
| 2406-720-209     | x                      |                  | x    |     | x                 |       |               |
| 2409-720-209     | x                      |                  |      | x   |                   |       |               |
| 2403-820-205     |                        | x                | x    |     |                   |       |               |
| 2406-820-204/205 |                        | x                | x    |     | x                 |       |               |
| 2409-820-204/205 |                        | x                |      | x   |                   |       |               |
| 2486-820-209     |                        | x                | x    |     | x                 |       | x             |
| 2489-820-209     |                        | x                |      | x   |                   |       | x             |
| 2486-825-209     |                        | x                | x    |     | x                 | x     | x             |
| 2489-825-209     |                        | x                |      | x   |                   | x     | x             |

### ACCESSORISE YOUR HEADSET

Whether you want to update your headset with new enhanced accessories or purchase separate ear cushions, Jabra has a variety of compatible accessories to suit your needs. Please see the table below for a list of accessories available to support your Jabra BIZ 2400 II.

| Item Number | Accessories for Jabra BIZ 2400 II | Description                  |
|-------------|-----------------------------------|------------------------------|
| 14121-15    | Neckband                          | Mono variant only            |
| 14121-20    | Headband                          | Mono variant only            |
| 14121-18    | Earhook (small and medium)        | Mono variant only            |
| 14101-17    | Eargels for earhook               | Mono variant only. Pack of 5 |
| 14101-48    | Leatherette ear cushion (medium)  | Pack of 10                   |
| 14101-49    | Leatherette ear cushion (large)   | Pack of 10                   |
| 14101-50    | Foam ear cushion (large)          | Pack of 10                   |
| 14101-51    | Headband cushion                  | Pack of 5                    |
| 14101-31    | Carry pouch                       | Pack of 10                   |
| 14101-40    | Carry bag                         | Pack of 10                   |
| 14101-52    | Clothing clip                     | Pack of 10                   |